

# Winter Storm Preparedness and Response



## **Storm Readiness**

- Preparing for winter storms is a year-around activity:
  - Planning & coordinating
  - Training staff
  - Preparation of equipment
  - Contracts solicitation
  - Contractor acquisition
  - Equipment acquisition
  - Materials acquisition
- Development of Resource Plan
- Implementation of key initiatives
- SOC Mock Storm Day/Snow Summit press event





# **Resource and Equipment Plan**

- Adoption of MD Salt Management Plan
  - Quality operator training
  - Mapping of salt-vulnerable areas
  - Upkeep of salt storage facilities
- Roads pre-treated with salt brine prior to storms
- 200-225 staff, 175 pieces of equipment
- Supplemental contractor resources added, as needed
- Modifications made based on "real time" conditions to increase effectiveness and efficiency



## **Pre-Storm Activities**

- Forecasts trigger conference calls
- Staff convene and review information
- Decisions are made to determine:
  - Resources needed
  - Timing of mobilization
  - Storms metrics
- Information shared throughout MCDOT, County government and with Public Information Office
- Resources are notified and readied



# **Storm Profile Development**

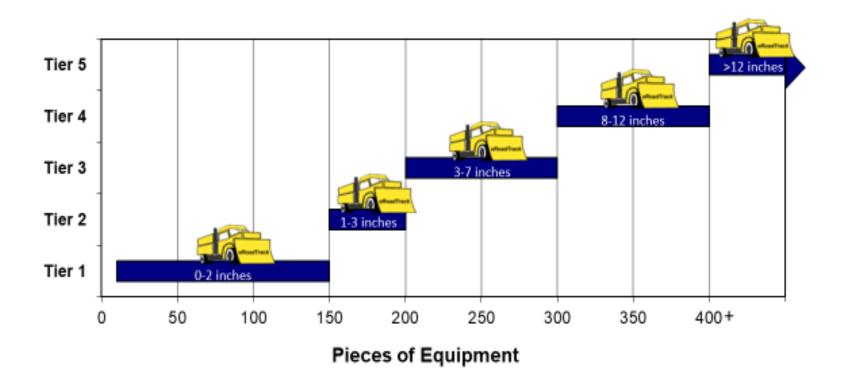
- Activate Storm Operations Center
- Profile developed for each storm
- Forecast information plotted
  - Type of precipitation
  - Estimated start and end times
  - Expected accumulation
- Resource activation and deployment times established
- Mode of operations determined (pre-treat, plow, salt)



## **Tiered Snow Response**

# <u>Equipment & Resource Allocation</u>

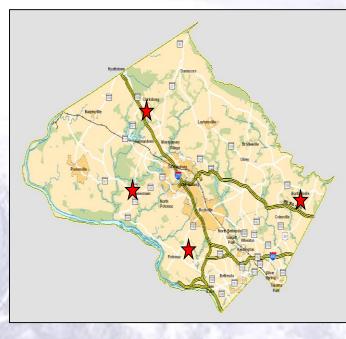
Resource Deployment





# **During the Storm**

- Assess pavement conditions using real-time data:
  - Pavement temperature
  - Air temperature
  - Grip factor
  - Dew point
  - Photographs
- Road Weather Information System



 Actual conditions continuously compared with forecasted conditions and adjustments made



## **Communications**

#### **Public**

- County and MCDOT websites
- Social media
- Traditional media
- Snow portal
- Press releases, statements and events
- Tours of SOC



#### Inter/Intra-Governmental and Other

- County departments and agencies
- Elected officials
- Regional agencies and governments
- Weather services
- Transportation Management Center
- Emergency Operations Center (if activated)



## **Transportation Management Center**

- Broadcast cameras and information about snow operations
- Respond to traffic signal and sign damage
- Work with PIOs to provide snow operation status, closings, cancelations, and shelter information
- Coordinate with EMG & 9-1-1 at PSCC
- Coordinate with MCPS on real time adjustment of school flashers













### Ride On Snow Plan

- Goal: Maintain service if possible by prioritizing clearing of transit and emergency routes
- Ride On has 78 routes, serving 85,000 people daily
- Clear 295 bus stops and 500 shelters
- When conditions warrant, implement Ride On "S" schedule to provide some service to all routes
- Coordinate with regional transit operators
- Restoring transit is a key to restoring County economic activity



# **Parking Snow Operations Plan**

- Goal: Keep parking facilities open and safe 24/7 for vehicles and pedestrians
- Provide snow and ice control services for Parking Lot Districts (PLDs) and areas outside PLDs, including Transit Centers, Park & Ride Lots, perimeter sidewalks, bus pads, shelters and steps
- Clearing operations conducted by Parking Maintenance Team and contractors



# **Activation of Snow Emergency Plan**

- Generally eight inches or more of snow
- Recommendation by MCDOT Director
- Authorization by CAO
- Requires public notification
- Prohibits parking on designated streets
- Activates free parking in County owned and operated onstreet spaces, lots and garages



## **Post Storm Activities**

#### Demobilization

- Notifications
- Final assessment of countywide road conditions and weather forecast
- Redeploy or reduce resources, as appropriate
- Conduct storm event debriefing
- Communicate with local officials on demobilization

#### Post Storm Activities

- Assess condition of equipment/facilities
- Conduct team debrief
- Assess and repair damage
- Activate pothole trucks
- Assess resources, replenish supplies,
   make equipment repairs
- Prepare for the next storm...





